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Date: 02/13/2015

Pages including cover sheet:

12

To:	
Phone	
Fax Number	+1 (803) 896-5231

From:	Joey Lewis
	Tiger Moving
Phone	(864) 908-9028 * 101
Fax Number	(864) 908-9028

# NOTE:

Updated Tariff for Tiger Moving LLC. I accidentally sent the wrong revision last time (the new insurance coverage page says "below" where it should have said "above").

Docket No. 1014-457-T, Order No. 2015-58

Thank you

# RECEIVED

FEB 1 7 2015

PSC SC CLERK'S OFFICE To:

Tiger Moving LLC

# South Carolina Household Goods Tariff



Tiger Moving LLC

14 Barrier Way, Greenville, SC 29607

<a href="http://tigermovinggreenville.com">http://tigermovinggreenville.com</a>
864-908-9028

# REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE STATE OF SOUTH CAROLINA

# South Carolina Household Goods Tariff

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Tiger Moving LLC

# South Carolina Household Goods Tariff

# **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Tiger Moving LLC. These services are furnished between points and places in Greenville, Anderson, and Spartanburg counties.

rom: Joey Lewis

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# Tiger Moving LLC

# South Carolina Household Goods Tariff

#### SECTION 1

## 1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

#### 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below. The clock starts at the appropriate hourly rate when the movers arrive to the shipping location. The clock stops when the customer declares the job complete.

## WEEKDAY RATES (Monday-Thursday):

<u>Labor Services</u>	<b>Hourly Rate</b>
-----------------------	--------------------

Two Men to Pack/Load/Unload/Assemble/Etc

\$90.00

**Moving Services** 

**Hourly Rate** 

Two Men and a 17' Truck

\$90.00

Two Men and a 26' Truck

\$100.00

Each Additional Man

\$30.00 per man/per hour

## WEEKEND RATES (Friday-Sunday) \*\*\*Additional \$10/hr:

Two Men to Pack/Load/Unload/Assemble/Etc \$100.00

Moving Services Hourly Rate

Two Men and a 17' Truck

Two Men and a 26' Truck \$110.00

Each Additional Man \$30.00 per man/per hour

\$100.00

#### **OVERNIGHT TRUCK STORAGE**

\$150 per truck, per night (one night max)

# South Carolina Household Goods Tariff

#### 1.2 Travel Fee

rom: Joey Lewis

All moves are subject to a Travel Fee of \$1.25/mile if we are using our truck or \$0.75/mile if using our personal vehicles. Miles are calculated round-trip from and back to our lot at 899 N Main St, Mauldin, SC, 29607.

#### 1.3 Office Hours / Minimum Hourly Charges:

Tiger Moving LLC will operate Monday – Sunday, 8:00 am – 10:00 pm.

Monday- Friday

Two-Hour Minimum Charge

Saturday- Sunday

Two-Hour Minimum Charge

Recognized Federal Holidays

Two-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are prorated to the minute. Hourly rates are the same in every season of the year. Customers are not charged an additional fee for overtime labor.

#### 1.4 Cancellation Policy:

Cancellations made within 48 hrs of move day are subject to a \$50 fee unless due to weather, this money goes to the movers who have lost the opportunity to work.

#### 1.5 **Insurance Options:**

All residential customers will be prompted to choose between two insurance options & give a signature for approval. Option 1 is the standard transit insurance of \$.60/lb per damaged article. Option 1 is applied free of charge. Option 2 is Actual Value Repair or Actual Value Replacement insurance. Items will only be "replaced" if repairs are either 1) Not possible or 2) Not successful/satisfactory by Tiger Moving's standards. Option 2 is applied for a fee of \$100 per truck. A copy of the contract is attached to tariff.

# South Carolina Household Goods Tariff

## **SECTION 2**

#### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

## 2.1 Bulky Article Charges (per item)

## Piano (45" tall or less)

- 2 hr minimum with a 4-man crew applies plus additional \$100
  - No baby grands, no grands
  - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
  - Additional \$100 for each additional piano
  - Travel fees apply as stated in section 1.2

# Piano (greater than 45" tall)

- 2 hr minimum with a 4-man crew applies plus additional \$100
  - No baby grands, no grands
  - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
  - Additional \$200 for each additional piano
  - Travel fees apply as stated in section 1.2

## Gun Cabinet (Under 400 lbs)

- 2 hr minimum with a 3-man crew applies plus additional \$50
  - Additional \$50 if there are more than 4 consecutive stairs at starting or ending location
  - Additional \$100 for each additional gun safe
  - Travel fees apply as stated in section 1.2

# Gun Cabinet (400 lbs to 600 lbs)

- 2 hr minimum with a 4-man crew applies plus additional \$50
  - Additional \$75 if there are more than 4 consecutive stairs at starting or ending location
  - Additional \$150 for each additional gun safe
  - Travel fees apply as stated in section 1.2

## **Gun Cabinet (Over 600 lbs)**

- 2 hr minimum with a 4-man crew applies plus additional \$100
  - Additional \$100 if there are more than 4 consecutive stairs at starting or ending location
  - Additional \$200 for each additional gun safe

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# Tiger Moving LLC

# South Carolina Household Goods Tariff

- Travel fees apply as stated in section 1.2

To:

#### Other Items

- Pool Tables:
  - 2 hr minimum with a 4-man crew applies plus additional \$250
- Hot Tubs, Whirlpools:
  - 2 hr minimum with a 4-man crew applies plus additional \$250
- Deep Freezers:
  - 2 hr minimum with a 2-man crew applies plus additional \$50
- Golf Carts (electric only):
  - 2 hr minimum with a 2-man crew applies plus additional \$150

Tiger Moving LLC WILL NOT move firearms, anything that contains/has contained gas, propane tanks or any other hazardous materials.

## 2.2 Elevator or Stair Carry

Tiger Moving LLC does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

#### 2.3 On-Site Estimates

Tiger Moving LLC charges a \$30 fee for on-site estimates.

# 2.4 Pick Up and Delivery

Tiger Moving LLC does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

# 2.5 Packing and Unpacking

- 2.5.1 Tiger Moving LLC does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials, plus a pick-up fee of 40% of the cost of materials.
- 2.5.2 Tiger Moving LLC is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Tiger Moving LLC reserves the right to decline any moves consisting of extremely large or fragile items.

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To:

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# Tiger Moving LLC

# South Carolina Household Goods Tariff

# 2.6 Piano Charges

Tiger Moving LLC will move pianos for fee as specified in Section 2.1 above.

# 2.7 Articles, Special Servicing

The rates and charges in this tariff include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

# 2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Tiger Moving LLC.

# South Carolina Household Goods Tariff

#### **SECTION 3**

To:

#### 3.0 RULES AND REGULATIONS

#### 3.1 Claims

- 3.1.1 All claims for loss, damage or overcharge must be written (email accepted) and should be attached to the Bill of Lading.
- 3.1.2 Claimant must notify carrier of all claims for concealed damage within 30 days of the move. Tiger Moving LLC must be given reasonable opportunity to inspect damaged items.
- 3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Tiger Moving LLC reserves the right to repair the damage(s) in question. If we determine that damages can not be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Tiger Moving LLC immediately. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full.

# 3.2 Computing Charges

Tiger Moving LLC rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

# 3.3 Governing Publications

Tiger Moving LLC rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

#### 3.4 Items of Particular Value

Tiger Moving LLC does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Tiger Moving LLC will not accept responsibility for safe delivery of such articles if they come into Tiger Moving LLC's possession with or without Tiger Moving LLC's knowledge.

Page 9

# South Carolina Household Goods Tariff

# 3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Tiger Moving LLC's Bill of Lading upon request. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

#### 3.6 Delays

Tiger Moving LLC shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

#### **SECTION 4**

#### 4.0 PROMOTIONS

Tiger Moving LLC shall apply the following promotions, in a uniform and nondiscriminatory fashion:

- 1. GHS Discount (for all valid GHS employees): 10% off all services.
- 1. Social media (i.e: Facebook, Google+, Angie's List, etc.) and company website promotional rate:
- One 17' truck and 2 men = \$80/hour for the first two hours. All other charges will apply as written in this tariff.
- One 26' truck and 2 men = \$80/hour for the first two hours. All other charges will apply as written in this tariff.

Tiger Moving will provide the South Carolina Office of Regulatory Staff as to the estimated run time of promotional offer and the exact run date, along with a copy of the promotion as it will appear in the social media.

For auditing purposes a voucher will accompany the Bill of Lading.

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# **Tiger Moving LLC**

## South Carolina Household Goods Tariff

#### TIGER MOVING INSURANCE OPTIONS

PLEASE NOTE (applies to both options): Due to their fragile nature we do not cover damage to refrigerators, appliances, glass, ceramics, particle board furniture, wood floors, laminate flooring or plants. We are not liable for the contents of containers not packed by our movers. We are not liable for any damage resulting from improper preparation/packing by customer. We do not dismantle refrigerators in any way. Please double check appliance connections as we are not responsible for water leaks. In some cases tracking soil onto flooring is inevitable, we are not responsible for any resulting damage. Our liability for damage on loading jobs (no transportation of goods performed by Tiger Moving) terminates once the truck has been loaded. We highly recommend contacting your insurance agent to obtain a moving endorsement for your current policy. This contract is legally binding and your signature is evidence that you understand and accept the terms outlined by this agreement.

#### Option 1: \$.60/pound per item

Standard South Carolina Mover's Transit Coverage will be automatically applied to all articles at a compensation rate of \$0.60 or 60 cents per pound. Everything is valued at 60¢ per pound against damage during the move. For example: a chair weighs 10 lbs and is broken during the move - regardless of the value, settlement will be \$6.00 based on 60¢/lb/article. This is the standard minimum coverage in the moving industry. Additional Actual Value Damage Coverage can be purchased from the move supervisor. The maximum coverage is \$60 per article. By signing this contract you hereby waive Actual Value Damage Coverage!

Customer's signature	Tiger Moving representative	
o dotomor o digitalaro	riger woring representative	

## Option 2: Actual value replacement

Actual Cost Value Damage Coverage will be automatically applied to all articles. Tiger Moving, LLC agrees to reimburse customer for any damaged property at the current value of the item using strait-line depreciation and industry standard depreciation schedules. For example: The value of a used television that is damaged during the move will be determined by it's current market value using strait-line depreciation or the cost to repair said item, whichever is lower. Damage Coverage does not include the functionality of any appliance or electronic device as there is no way to pre-test functionality. See the paragraph above for damage exclusions. Customer agrees to pay a one-time fee of \$100 if using a single truck or \$200 if using 2 or more trucks for this coverage.

Customer's signature	Tiger Moving representative